

Kirloskar Brothers Limited inaugurates a facility at New Delhi

Second Authorised Refurbishment Centre (ARC) by KBL in New Delhi



New Delhi, January 11, 2013: Kirloskar Brothers Limited (KBL), a global fluid management company inaugurated its second Authorised Refurbishment Centre (ARC) at New Delhi, India. The facility was officially inaugurated at the hands of Mr. Sanjay Kirloskar – Chairman & Managing Director, Kirloskar Brothers Limited.

This Authorised Refurbishment Centre is well equipped with state-of-the-art facility to service, repair and improve efficiency for all small, medium and large pumps manufactured by Kirloskar Brothers Limited. The facility will offer services like overhauling of pumps, impeller balancing, hydro testing, corrocoating, performance enhancement, testing, shot blasting & painting and lastly it will also cater to customers having annual maintenance contract (AMC).

The company has six manufacturing plants and has now embarked on Authorised Refurbishment Centre (ARC), the second of which is being set up in New Delhi. The main objective behind commencing this new facility is to provide its customers with better conveniences of saving transportation cost, reduction in downtime and saving energy by upgrading the pumps.

Mr. Sanjay Kirloskar – Chairman & Managing Director, Kirloskar Brothers Limited inaugurated the Authorised Refurbishment Centre in the presence of eminent dignitaries. Speaking on the occasion, Mr. Kirloskar said, “This second Refurbishment Centre in Delhi is yet another innovative initiative from Kirloskar Brothers, to build up a stronger bond with our customers”.

He further added, “We are planning to set up more similar refurbishment centres in different cities of India. This initiative is to address the service needs of our esteemed customers in and around New Delhi.”

Commenting on the inauguration, Mr. Ravindra Murthy, Vice President & Business Head Customer Service & Spares, KBL said, “The Refurbishment Centre in Delhi adds a new feather to KBL’s cap. We at Kirloskar Brother Limited have always believed in customer care and focused on delivering best of technology and services to fulfill the needs of our customers. This new initiative of ours will not only offer unique services to our existing and potential customers but will also provide real-time cost effective solutions to them”. Thus, KBL will realise its VISION of providing sustainable and competitive advantage.