



## **Nuclear Quality and Safety Culture Policy**

We are committed to provide product and services to satisfy customer needs and expectations while ensuring safety of our employees, the society, and the environment.

We are committed to inculcate and sustain Nuclear Quality and Safety Culture through:

- Leadership behaviors that reflect the importance of nuclear safety in decision-making processes
- Meeting requirements of customer, nuclear safety standards, applicable statutory & regulatory requirements and improving awareness among all employees
- Implementing a systematic approach to identify, assess, and manage nuclear safety risks
- Encouraging active participation and involvement of employees in safety-related activities
- Establishing key performance indicators (KPIs) to monitor and measure nuclear safety performance
- Promoting open communication, questioning attitude and transparency in all the activities and operations
- Fostering an environment where employees feel free and empowered to report quality and nuclear safety concerns without fear of retribution/failure and always considering nuclear safety as overriding priority
- Fostering a culture of continuous improvement in quality and safety performance
- Encouraging and promoting a culture of learnings from both internal and external experiences, past incidents and near misses to enhance quality and safety performance
- Providing comprehensive training and development programs to enhance level of competence and skills desired to meet customer stated and implied needs and expectations
- Ensuring contractors and suppliers adhere to the same standards of nuclear safety culture
- Initiating and ensuring means for continual improvement in the nuclear safety culture
- Making this policy available to relevant stakeholders

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