



Enriching Lives

Kirloskar Brothers Limited
Feedback form relating to the services of Company

Kirloskar Brothers Limited has always valued its relationship with its stakeholders. Company secretary and the members of Stakeholders Relationship Committee is continuously monitoring the complaints/grievances and correspondence made with the investors by R & T Agent and by the officers of the Company. Efforts are always taken by the R & T Agent and the Company officers to reduce the response time in resolving the shareholder's grievances. In order to further improve our quality of services, we are sending this 'Feedback form'.

Name of the shareholder :
Folio No/DPID-Client ID :
No. of shares held :
Telephone No. :
Email ID :

1	You have contacted through	Personal visit	E-Mail	Letter	N.A.
		N.A. :	In case of N.A. Skip to Q 6		
2	In case of personal visit, behaviour of the staff	Polite	Average	Rude	N.A.
3	No. of times you have to contact for same work	1	2	3	N.A.
4	Response time taken to resolve your queries	Prompt	Moderate	Delay	N.A.
5	Overall opinion about the service regarding :	Excellent	Good	Average	N.A.
	(a) Non receipt of dividend/unclaimed dividend.....				
	(b) Revalidation of dividend warrants.....				
	(C) Any other matter				
6	Have you attended a General Meeting? If yes,				
	Opinion regarding the arrangements made at the time of meeting				
7	Overall opinion regarding :				
	(a) Annual Report				
	(b) Information for investors available on website				
8	Mention areas, where you feel improvement is required :				

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Date:

Sign